

Questions you should ask before buying a mobile phone



accan

Australian Communications
Consumer Action Network



You can get help with this book

You can get someone to help you



- read this book
- know what this book is about
- find more information





About this book

This book is about

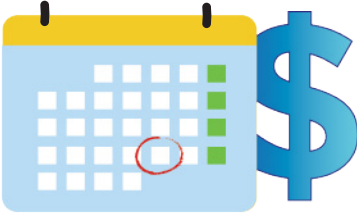
- Questions you should ask before buying a mobile phone



Questions you should ask before buying a mobile phone

Before you buy any mobile phone, you should ask the person selling it some important questions:





How much will I have to pay each month?



How much data or internet use is included for this cost each month?



How many texts and calls are included for this cost each month?



How much will I have to pay if I go over these limits?



How can I pay the bill?



Can I pay the bill a bit at a time?



Will you charge me a fee for paying my bill late?



Can I keep my mobile number from an old phone?



Will the mobile phone work at my home or work?



More information

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For more
information contact
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If you are Deaf or find it hard to hear or talk you can contact the National Relay Service



Who is ACCAN?

We work to make phone and internet services more fair for you



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**Questions you should ask before
buying a mobile phone**